

HOSPITALITY & LEISURE:

COMMITTED TO ENABLING A SAFE, HIGH QUALITY

AND SUSTAINABLE HOSPITALITY SECTOR IN AFRICA



**BUREAU
VERITAS**



HISTORY OF BUREAU VERITAS IN AFRICA

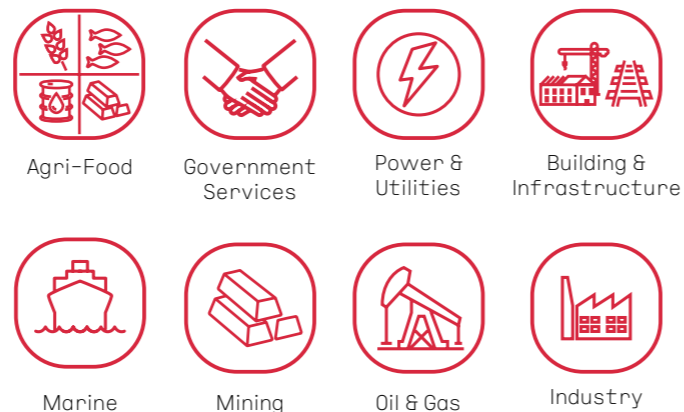
BUREAU VERITAS IS A WORLD LEADER IN LABORATORY TESTING, INSPECTION AND CERTIFICATION SERVICES. BASED IN AFRICA SINCE 1898, WE HAVE 3,500 EMPLOYEES LOCATED IN MORE THAN 35 OFFICES AND LABORATORIES AND WE OPERATE IN 45 COUNTRIES.

We help our clients improve their performance by offering services and innovative solutions in order to ensure that their assets, products, infrastructure and processes meet standards and regulations in terms of quality, health and safety, environmental protection and social responsibility.

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3,500

EMPLOYEES LOCATED IN MORE THAN 35 OFFICES AND LABORATORIES AND WE OPERATE IN 45 COUNTRIES

SECTORS COVERED



SUSTAINABILITY SERVICES CROSS-SECTOR

As a “Business to Business to Society” company, Bureau Veritas is committed to tackling the world’s most pressing challenges from all sectors of the economy. Through the BV Green Line of services & solutions, companies can measurably demonstrate the impact of their sustainability and ESG initiatives by making them traceable, visible and reliable. By bringing transparency, Bureau Veritas provides the tools to protect clients brands and reputations while helping them reduce costs, gain in operation efficiency and mitigate risks.

FOCUSED ON OUR CLIENTS, DRIVEN BY SOCIETY



BUREAU VERITAS, YOUR PARTNER THROUGHOUT YOUR HOSPITALITY PROJECT JOURNEY

AS AN OWNER OR OPERATOR OF A FULL-SERVICE LUXURY RESORT OR BOUTIQUE, BUDGET, OR EXTENDED-STAY PROPERTY, YOU KNOW THE IMPORTANCE OF MAXIMISING PERFORMANCE AND VALUE.

At Bureau Veritas, we know the in’s and outs of the hospitality industry and what your properties need to operate optimally. Whether your buildings experienced damage from a weather-related incident or you need property condition assessments to facilitate long-term planning, we take care of it like you take care of your guests.

KEY BENEFITS TO HOTEL OWNERS AND OPERATORS



BUREAU VERITAS RANGE OF SERVICES ACROSS THE HOSPITALITY VALUE CHAIN



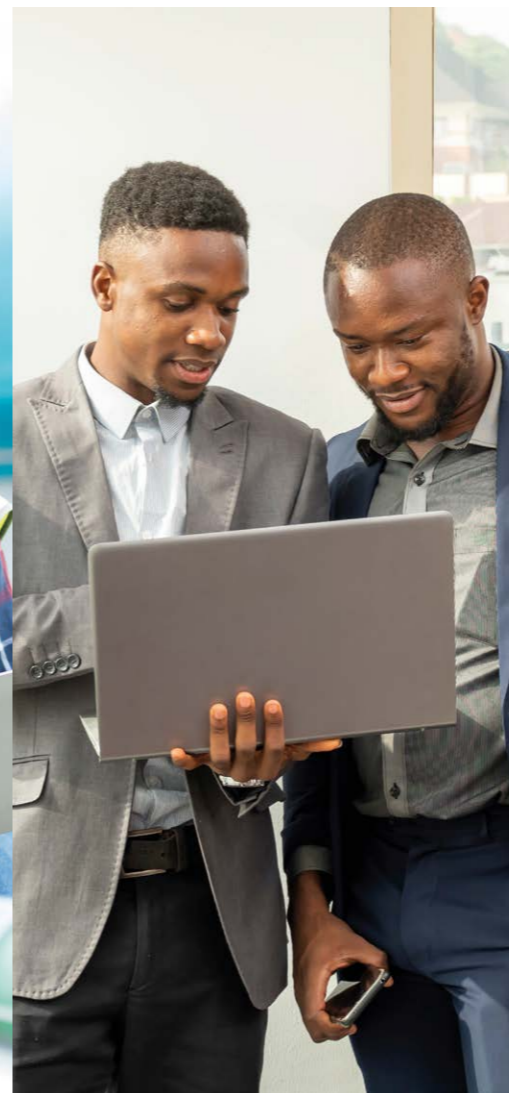
TECHNICAL ASSISTANCE



INSPECTION & VERIFICATION



CERTIFICATION



TRAINING



TESTING



SUSTAINABILITY

COMMITTED TO ENABLING A SAFE, HIGH QUALITY AND SUSTAINABLE HOSPITALITY SECTOR IN AFRICA

BUILDING AND FACILITIES

BV'S IN-HOUSE ENGINEERS PROVIDE A VAST KNOWLEDGE BASE IN TESTING, INSPECTION AND CERTIFICATION OF MECHANICAL/ELECTRICAL/PLUMBING SYSTEMS AND ASSETS TO MITIGATE RISKS AND ASSURE SAFETY DURING CONSTRUCTION AND OPERATION. BV SUPPORTS PROJECTS WITH EXPERIENCED TEAMS THAT MANAGE PROJECTS TO MEET BRAND AND CODE REQUIREMENTS.

BUILDING AND FACILITIES

- U.S. GREEN BUILDING COUNCIL LEED USGBC
- NF DÉMARCHE HQE
- Edge BREEAM®
- Window cleaning fixings
- Air quality
- Asbestos
- Façade Technical Control
- Structural audits

- Sprinkler system
- Mechanical inspection
- Fire risk assessment
- Fire risk assessment
- Fire risk assessment
- Noise and acoustics
- Air conditioning
- Provision for disabled persons, equality audit
- Legionella
- Electrical testing

FOOD SAFETY AND QUALITY

BUREAU VERITAS IS GLOBALLY ACCLAIMED AND RESPECTED AS AN INDEPENDENT PROFESSIONAL SERVICES ORGANISATION WHICH EFFICIENTLY DELIVERS FOR ITS CLIENT'S EFFECTIVE CORPORATE COMPLIANCE SOLUTIONS, THE IDENTIFICATION AND MANAGEMENT OF RISK AND THE CAPACITY TO IMPROVE OPERATIONAL PERFORMANCE.

FOOD TESTING

- COSHH
- Ventilation
- Food safety

FOOD ANALYSIS, CONTROL AND TRACABILITY

As a food provider in the HORECA system, you need to ensure your products safety and quality, and demonstrate food traceability across your products life cycle. You also want to comply with stringent regulations, while protecting your brand reputation.

We provide the testing, inspection, and certification services you need to ensure food quality, safety, and traceability.

- Laboratory testing: Microbiology, Chemistry, Molecular biology (food and water)
- Hygiene and supplier audit
- Good practice training and monitoring
- Food manufacturing system and product Certifications

Bureau Veritas is ISO 17025 accredited, to ensure the credibility and reliability of the range of the laboratory services provided, including physical and chemical testing, contaminant analysis, microbiological testing, water analysis, soil analysis, plant analysis and various organic substrate analysis.

10 MILLION
TESTS ACROSS 40 FOOD LABORATORIES ANNUALLY

10 000 +
FOOD MANAGEMENT SYSTEMS AUDITS ANNUALLY



CERTIFICATION

BV CERTIFICATION OFFERS A COMPREHENSIVE RANGE OF GLOBAL OR SECTOR-SPECIFIC STANDARDS CERTIFICATIONS, CUSTOMISED AUDITS AND CORPORATE RESPONSABILITY FIELDS TO SMALL, MEDIUM AND LARGE COMPANIES.



Bureau Veritas highly qualified professionals are dedicated to serve their clients. Our certification mark is recognised and respected throughout the world as a symbol of expertise and professionalism. In addition, in order to be able to use the certification logo to its full potential, we have created a certification mark that you can use on all of your commercial documentation. The mark is a symbol of success and continued quest for excellence which immediately translates into confidence for your partners, clients and suppliers



Our tailored solutions afford you the ability to reduce the risk of litigation, avoid costly legal proceedings, optimise business growth, internal efficiency and expand corporate clientele, whilst enhancing your guest experience.

Bureau Veritas Certification expanded its offer to include a wide range of customised services: **creation of private referentials, supplier and network audits, customised audits, services certification and combined certifications, etc.**

7000
AUDITORS

100 000
CERTIFICATES

80+
ACCREDITATIONS WORLDWIDE

CORPORATE SOCIAL RESPONSIBILITY

SUSTAINABILITY & ENVIRONMENT



OUR NET-ZERO EXPERTISE

Net-zero is part of BV's Green Line, a set of services and solutions to support organisations in their sustainability and CSR journey.

Types of Services and Solutions

- Technical assistance
- Carbon footprint
- Reduction trajectory or roadmap
- Monitoring of GHG emissions
- Audit & Certification
- Carbon offset validation & verification
- Digital solution to manage ESG performances including Net-Zero
- Training

Type of Assets

- Scope 1 (direct emissions)
- Scope 2 (indirect emissions)
- Scope 3 (emissions within supply chains)
- Carbon Credits (low-carbon emission projects, carbon sequestration projects, ...)

Certification Carbon progress

Bureau Veritas has developed a certification program that demonstrates clients progress in decarbonisation and their journey towards achieving the objectives set for their sector of activity.



BRING TRUST TO YOUR ESG COMMITMENTS

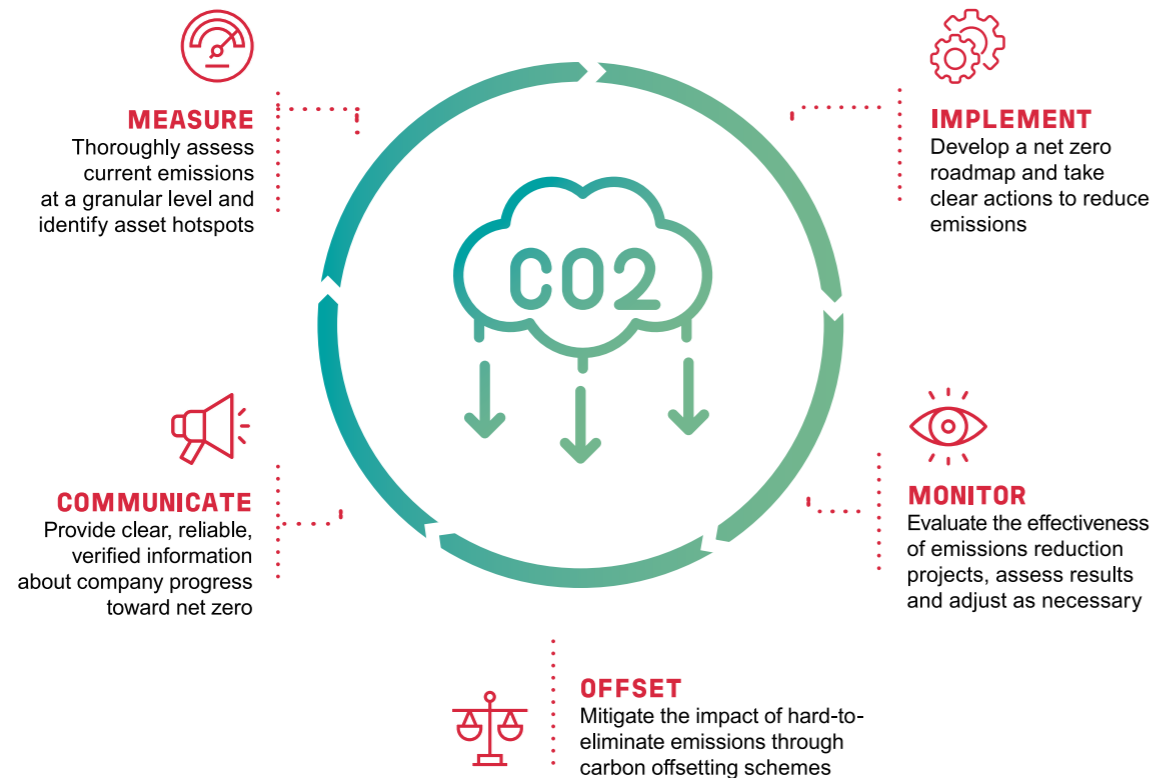


Bureau Veritas has developed clarity, a comprehensive solution to manage the progress of companies sustainability commitments and support their roadmap implementation on various ESG topics. Bureau Veritas Net-Zero is an industry-specific module of Clarity specifically designed to help clients manage their direct and indirect emissions and those of their value chains.

AUDITORS
300+
FOR CONDUCTING CARBON EMISSIONS VERIFICATION

AUDITORS
200+
FOR ENERGY MANAGEMENT SYSTEMS (ISO 50001)

AUDITORS
3000+
FOR ENVIRONMENTAL MANAGEMENT SYSTEMS (ISO 14001)



GOING BEYOND SUSTAINABILITY AND CREATING VALUE



As a “Business to Business to Society” company, Bureau Veritas is committed to tackling the world’s most pressing challenges. Supporting our clients in meeting their sustainability commitments is our DNA.

When we talk about sustainability or ESG commitments, the same key headline subjects are at the forefront of any strategy: quality, health and safety, environmental protection, social responsibility and good governance practices. With our expertise we can empower organisations to implement, measure and achieve their ambitions towards sustainability.

Through our BV Green Line of services and solutions, we serve our clients to meet these challenges all along the chain: from resources and production to consumption, during the construction, refurbishment and exploitation phase of buildings and infrastructures, and of course CSR strategy with regards to the environment, employees and all stakeholders.



OUR GEOGRAPHICAL NETWORK



8 DISTRICTS

- NAF** - Morocco // Algeria // Tunisia
- WAF** - Ivory Coast // Burkina Faso // Guinea C // Liberia // Ghana // Togo
- MMS** - Senegal // Mali // Mauritania
- NIG** - Nigeria
- CAFA** - Cameroon // Equatorial Guinea // Gabon // Congo // Chad // Angola
- RDC** - Dem Rep of Congo
- EAF** - Kenya // Ethiopia // Tanzania // Rwanda // Burundi // Uganda
- SAF** - RSA // Mozambique // Zambia // Namibia

3 500
employees

45
Countries

35
offices & laboratories

+ 10 000
clients

GLOBAL TIC PROVIDER



Servicing clients in:

- Hospitality and leisure;
- Banking and international finance;
- Food supply chain;
- Government and public sector;
- Marine and shipping;
- Metals and minerals;
- Nuclear;
- Oil and gas;
- Power and utilities;
- Property;
- Refining and processing;
- Retail and consumer products supply chain;
- Transport and infrastructure; and
- Renewables

WHY CHOOSE BUREAU VERITAS



A leader in TIC and environmental, social and governance systems



A global presence and extensive network of Sustainability experts and auditors (BV presents in 140 countries with 80,000 employees)



A strong expertise and know-how



A solid track-record from large to medium and small companies (400 000 clients worldwide)

ENGAGE US

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BENEFITS FOR CLIENTS

By outsourcing risk to a single, specialist partner with the resources and reputation to accommodate and meet every operational and sustainability challenges our clients are assured of:



Quality



Reduced costs



Increased productivity

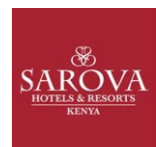
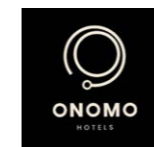


A responsible and sustainable culture.



Protect brand & reputation

SOME OF OUR CLIENTS



AFRICA MARKET LEADERS

Julien Foulliart

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Pascal Hemar

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Suresh Reddy

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Sandrine Pfister

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